

# American Airlines®

FedEx

February 14, 2011

FIRST LAST/EMP#  
ADDRESS 1  
ADDRESS 2  
CITY, STATE ZIP + 4

Dear FIRST:

As you may have heard, we have recently bolstered our presence in the New York area and, through our joint business with British Airways, Iberia, and Japan Airlines, announced additions to our international network with the launch of services to Tokyo (Haneda), Budapest, and Helsinki. Over the last few months we have been carefully monitoring our Flight Attendant attrition. Based on our projected staffing requirements moving into the summer, we are offering recall to the 147 most senior furloughed Flight Attendants – which includes you! I am delighted to offer you the opportunity to return to active duty with American Airlines effective June 1, 2011 in accordance with Article 16 of the AA/APFA Collective Bargaining Agreement.

Flight Service would like to make your return to work as smooth as possible. The enclosures with this notice contain important information so please be sure to read them carefully and follow all instructions. Additionally, please be sure to use the pre-paid FedEx label when you return your response.

**First and most importantly:**

**You must respond to this offer of re-employment by February 25, 2011.**

Once we receive your *Accept/Reject Re-employment & Base Preference Form* we will send you an e-mail confirmation at the e-mail address you provide. You must FedEx your response no later than February 25<sup>th</sup> so it is received by the Company no later than March 1<sup>st</sup>.

This is an exciting time for all of us at American and we are thrilled to welcome you back!

Sincerely,



Cathy D. Scheu  
Managing Director  
Flight Service

Enclosures