



Association of Professional Flight Attendants

Office of the President

August 18, 2010

Dear American Airlines Colleagues:

We last wrote to you in April regarding flight attendants' ongoing contract negotiations with American Airlines management and wanted to give you an update on where we stand. Despite some progress in our last round of mediated contract talks, we still remain far apart on many key issues.

Recognizing from past experience with AA management that nothing can be accomplished without a struggle, APFA (Association of Professional Flight Attendants) requested to be released from mediation into a 30-day cooling off period, the first step before a possible strike. While this is a difficult decision for any work group, it was reinforced by an overwhelming 96.8 percent vote for strike authorization by flight attendants, with 90 percent of the membership voting. Let us be clear that we do not want to strike. We fully understand the ramifications of our actions and the impact on all AA employees, but we felt it was a necessary step. APFA remains determined to bargain a strong agreement with management.

As fellow frontline employees at American, we must stay united on our journey towards secure jobs and a better future. We are all highly skilled professionals dedicated to ensuring the safety and the comfort of our customers. As on some flights, there will be turbulence on our journey, but if we work together we can achieve the financial security and benefits we deserve.

We certainly appreciate all the support you have given us, and we're encouraged that you are also taking steps to secure your future with American Airlines. Now is your chance to take control of your career and make sure your voice is heard. The stronger our unity as a workforce – from the pilots and mechanics to the flight attendants and passenger service agents – the better chance we all have to improve our standard of living.

There is a wealth of professional help and support for you in your first steps toward a better working future. The leaders of the Association of Passenger Service Agents-CWA (APSA-CWA Local 6001) have the expert knowledge and long history of experience in collective bargaining to offer you a helping hand. This is a shared battle, and we at the APFA stand with you and support your efforts in coming together as a united force.

Remember, together we are stronger. Thank you for all that you do.

In Unity,

Laura Glading
APFA President

Visit the APSA-CWA website at: www.apsa6001.org

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