



*Association of Professional Flight Attendants*

*Office of the National President*

October 30, 2019

Mr. Dennis A. Muilenburg  
Chairman, President, and Chief Executive Officer  
The Boeing Company  
100 North Riverside  
Chicago, IL 60606

Dear Mr. Muilenburg,

I write to you as the National President of the Association of Professional Flight Attendants (APFA), the union representing over 28,000 American Airlines Flight Attendants. We are just some of the hundreds of thousands of people impacted by the dangerous issues regarding the 737 MAX and your honesty about the safety and future viability of the plane is of the utmost importance to us.

Your testimony today and yesterday serves to emphasize the important and complex relationship between the regulated and the regulator. New information that has recently come to light regarding the MCAS system of the 737 MAX highlights the importance of communication and transparency when it comes to safety of all aircraft. After these two days of hearings it is clear there were serious breakdowns in the supervision of the 737 MAX and we have fundamental questions about whether the FAA has the resources necessary for oversight moving forward.

While it is easy to blame one agency or company, the fact remains we are still getting answers to questions about why lives were unnecessarily lost. We at APFA plan to do our part. Today we are in D.C. to meet with dozens of elected officials to make sure we have an active role in the relaunch of the aircraft. As I've stated before, the Union will examine all variables when assessing the safety of sending our crews back to work in the 737 MAX, including evaluating information we receive from: our airline; domestic and international governmental regulatory agencies; our pilots' union, Allied Pilots Association; and Boeing itself. We will diligently assess all of the available information and we will share that information with our members.

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The 28,000 flight attendants working for American Airlines refuse to walk onto a plane that may not be safe and are calling for the highest possible safety standards to avoid another tragedy. I know after two days of very tough hearings you understand the deep concerns that remain regarding the relaunch of the 737 MAX. The stakes could not be higher. Our lives are not for sale.

I look forward to hearing from you as we move forward.

Sincerely,

A handwritten signature in blue ink that reads "Lori L. Bassani". The signature is written in a cursive, flowing style.

Lori L. Bassani  
National President  
Association of Professional Flight Attendants (APFA)