

DFW Airport face covering requirement

Starting on Monday, May 18, the DFW Airport Authority will require all airport and airline employees, vendors and concessionaires to wear face coverings while in public areas of the airport. This includes terminals, lounges, jetbridges and aircraft.

American team members have been required to wear face covering while in customer-facing areas since May 8. While most team members are complying with this safety measure, we have seen some exceptions. Even when social distancing is possible, you must still wear a face covering in all customer-facing areas.

Wearing a face covering will be considered part of your required uniform while in these spaces, but we strongly encourage you to wear one at all times and in all locations while you are at work.

The Centers for Disease Control and Prevention (CDC) and other local health officials agree that face coverings can help contain the spread of illness by stopping respiratory droplets from people who may be sick (even those who are asymptomatic). Our customers have also told us they feel safer when they see our team members wearing face coverings.

We all have a responsibility to help reduce the spread of coronavirus. Following these measures will help achieve this and also restore customer confidence in the safety of our operation which is essential to rebuilding our business.

Thank you for all you do and please stay safe.

-DFW leadership team