

# Cloth face coverings coming soon for uniformed team members

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Our response to the coronavirus (COVID-19) pandemic continues to evolve as we constantly update our approach based on the latest guidance from health experts and government officials. Now that face coverings are required for all team members, we've worked with our uniform providers to manufacture cloth face coverings for uniformed team members. These cloth face coverings, made from OEKO-TEX certified fabric, will begin arriving at hubs/stations for local distribution over the coming weeks.

## Here's what you need to know:

- Face coverings continue to be required while you're at work -- especially onboard and while working with customers. Face coverings are also required in all team member areas, including break areas and crew rooms, when six feet of distance cannot be maintained.
- The fabric for the face coverings is OEKO-TEX certified, an industry leading garment certification.
- Face coverings will begin arriving soon.
  - **Flight:** M&H to begin shipping in June.
  - **Flight Service, Airport Customer Service and Premium Guest Services:** Lands' End to begin shipping in June.
  - **Fleet Service and Tech Ops:** Aramark has already begun shipping.
- Face coverings will be distributed by local leaders. Please look out for communications from your local leadership team for updates.
- Each team member will receive three cloth face coverings.
- Once you have your allotment, the OEKO-TEX certified face coverings are the preferred face coverings while you're at work. However, wearing a face covering of your own is permitted, as long as it is in line with departmental face covering standards.
- The cloth face coverings are machine washable up to 75 times.
- Please visit [Jetnet](#) to learn more about how to wear and care for face coverings.

Your health and well-being are our top priority, and, according to the Centers for Disease Control and Prevention, face coverings are a way we can work together to minimize the spread of COVID-19. Remember, wearing a face covering can help protect those around you from your respiratory droplets, which is especially important should you be asymptomatic (have the virus but lack symptoms) or pre-symptomatic (eventually develop symptoms of the virus). It's our shared responsibility to stop the spread of COVID-19 and provide the safest environment for both our team members and our customers.

If you have any questions, please reach out to your manager or local Uniform Coordinator.