Minimum crew requirements web-based training due by June 30

May 1, 2020
All flight attendants

Today we're launching a web-based review of minimum crew requirements. The FAA and company continue to see a high number of minimum crew violations; enough that we must quickly work on all fronts to eliminate this problem. The Flight Service Policies and Procedures along with Training have co-developed this web-based review to ensure crewmembers understand the requirements. Additionally, our customer service agents are also receiving communication and training around the topic.

To better explain the requirements and issues we've seen, we've loaded the communication on this topic to your Learning Hub profile. It includes a video and general information to ensure your understanding. This review should take approximately eight minutes.

All flight attendants must complete this training by June 30.

If you have any concerns regarding the assigned review, please reach out to the Training Support Desk at 1-800-VIP-CREW (#, Option 6 and then 1).

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