



Changes to our network

March 10, 2020

All flight attendants

We wanted to let you know that today, our team in Network Planning is announcing additional changes to adapt to our customers' plans, and strengthen our financial position on things within our control. They just posted this information on [Jetnet](#) and we wanted to make you aware. Making these changes now, and continuing to adjust as needed, means American Airlines will emerge in a stronger competitive position than when we entered this period of uncertainty.

- Reduce international capacity for the summer peak by 10% versus the previous selling schedule, including a 55% reduction in trans-Pacific capacity.
- Reduce domestic capacity in April by 7.5% versus the current schedule.

The new schedule changes are outlined below and include:

Asia

- Suspending service to mainland China and Hong Kong (HKG) from Los Angeles (LAX) through the summer.
- Suspending service to mainland China from Dallas-Fort Worth (DFW) through the summer.
- Suspending service to HKG from DFW through June. DFW-HKG will resume with a reduced schedule in July.
- Extending the suspension of service to Seoul, South Korea (ICN) from DFW into early May.
- Flights to Tokyo's Narita International Airport (NRT) and Haneda International Airport (HND) from LAX and DFW will be operated with smaller widebody aircraft beginning in May.

Europe

- Suspending service to Rome (FCO) from Philadelphia (PHL) effective immediately through the end of April.

- Extending the suspension of service to Milan (MXP), and suspending flights to FCO from Chicago (ORD) and Charlotte (CLT) through early summer.
- Delaying the seasonal resumption of flights to Barcelona (BCN) from CLT and to Venice (VCE) from ORD to early June. Also delaying the seasonal resumption of flights to FCO from New York (JFK) and DFW through the end of April and suspending operation of its second daily flight from DFW to FCO for the summer.
- Reducing service to Paris (CDG) and Madrid (MAD) for parts of May and June.

South America

- Flights to Montevideo, Uruguay (MVD) from Miami (MIA) will become seasonal, with service ending in May and resuming in December.
- Flights to Santiago, Chile (SCL) from DFW will be suspended through April.

Widebody aircraft will be redeployed on key domestic routes in American’s network. American will also introduce new seasonal service between ORD and Honolulu (HNL) this summer on a Boeing 787-9.

These capacity reductions assume no slot waivers are in place. At airports where demand exceeds airfield and/or terminal capacity, access is governed by slots that grant airlines permission to take off and land at specific times. Given the drop-off in demand related to COVID-19, American has requested temporary relief from this usage requirement – otherwise known as requesting a slot waiver – to better align capacity with demand without the risk of losing valuable takeoff and landing slots for the future. American will continue to review its network and make adjustments as needed if waivers are granted.

Full details on these schedule adjustments can be found [here](#).

Domestic network

For April, American will reduce domestic capacity by 7.5% to match demand. The airline will decrease frequencies on markets with robust schedule patterns and will cancel routes where customers can be easily reaccommodated.

Updated Pacific schedules:

Origin	Destination	Schedule change	Resumption of service
DFW	Beijing (PEK)	Suspended through Oct. 23	Oct. 24
DFW	Shanghai (PVG)	Suspended through Oct. 23	Oct. 24

DFW	Hong Kong (HKG)	Suspended through July 1	July 2, flights resume 3x/week through Oct. 23
DFW	Tokyo-Narita (NRT)	Downgauge from a Boeing 777-200 and 789 mix to a 788 beginning May 7	
DFW	Tokyo-Haneda (HND)	Downgauge from a 777 to a 788 beginning May 7	
DFW	Seoul, South Korea (ICN)	Suspended through May 1 Downgauge from a 789 to a 788 effective May 7	May 2
LAX	PEK	Suspended through Oct. 23	Oct. 24
LAX	PVG	Suspended through Oct. 23	Oct. 24
LAX	HKG	Suspended through Oct. 23	Oct. 24
LAX	HND	Downgauge from a 789 to a 788 effective May 7	
LAX	Sydney (SYD)	Reduce from daily flights to 6x/week in May and June	Daily service resumes June 19

Updated Europe and South America schedules:

Origin	Destination	Schedule change	Resumption of service
CLT	Barcelona, Spain (BCN)	Suspended May 7 through June 3	June 4
CLT	Rome, Italy (FCO)	Suspended March 28 through June 3	June 4

DFW	FCO	Suspended March 29 through April 23	April 24
DFW	FCO – additional summer frequency	Suspended July 2 through Aug. 17	Flight will not operate as planned
DFW	Santiago, Chile (SCL)	Suspended April 14 through May 6	May 7
JFK	FCO	Suspended March 29 through April 23	April 24
JFK	Madrid, Spain (MAD)	Suspended May 7 through June 3	June 4
JFK	Milan (MXP)	Suspended through May 1	May 2
JFK	Sao Paulo (GRU)	Suspend Tuesday/Wednesday service from April 14 through May 6	Daily service returns May 7
MIA	Paris (CDG)	Suspended May 7 through June 3	June 4
MIA	Montevideo, Uruguay (MVD)	Seasonal market exit from May 7 through Dec. 17	Dec. 18
MIA	MXP	Suspended through May 1	May 2
ORD	Venice, Italy (VCE)	Suspended through June 3	June 4
ORD	FCO	Suspended March 28 through June 3	June 4
PHL	FCO	Suspended March 10 through April 23	April 24

Keith McCarty
Senior Manager, Communications & Engagement – Flight Service
Keith.McCarty@aa.com