

Planning for the Future – Contacts

Association of Professional Flight Attendants (APFA): <http://apfa.org>

APFA National Retirement Specialist
1004 W. Euless Blvd.
Euless, TX 76040
(817) 540-0108 (Retirement Extension 8490)
retirement@apfa.org

American Airlines (Corporate Address)

1 Skyview Drive, Fort Worth, Texas 76155

American Airlines Federal Credit Union: <http://aacreditunion.org>

P.O. Box 619001 MD 2100, HDQ
DFW Airport, TX 75261-9001
(800) 533-0035
(817) 952-4500

Social Security: <http://socialsecurity.gov> (800) 772-1213

To apply online go to:

<http://www.socialsecurity.gov/planners/about.htm>

To get an estimate of your social security benefits go to:

<http://www.socialsecurity.gov/estimator/>

Medicare: <http://medicare.gov>

(800) 633-4227

To sign up or change plans: <http://medicare.gov/sign-up-change-plan/index.html>

Employment Verification/Information Forms for Medicare (CMS L564) can be sent to:

American Airlines Benefit Service Center
P.O. Box 661052, Dallas, TX 75266, FAX (847) 554-1884

AA Human Resources: <http://newjetnet.aa.com>

Link for Former Employees without Retiree site access: <https://p40web.mercerhrs.com/amr/>

AA Retirees Site and NRTP: <http://retirees.aa.com>

Team Member Service Center – (800) 447-2000

State Street Bank (LAA Pension Trustee) – (888) 548-4455

Benefits Service Center (Health, Flex Spending, COBRA) – (888) 860-6178, FAX (847) 554-1884

American Airlines – Benefits Service Center
P.O. Box 661052
Dallas, TX 78256

Medical Insurance and Prescription Drugs		
Retiree Medical: Standard Plan Network/Claims Administration	United Health Care American Airlines Medical Claim Unit P.O. Box 30551 Salt Lake City, UT 84130-0551	(866) 873-3903 http://myuhcplans.com/aa
Retiree Medical: Standard Plan Network/Claims Administration	BCBS P.O. Box 660044 Dallas, TX 75266-0044	(877) 235-9258
Prescription Drug Coverage, Refills, Customer Service, Mail Order	CVS CareMark	(844) 758-0767 http://caremark.com

Optional Insurance		
Retiree Life Insurance Benefit Conversion *First 30 days	MetLife American Airlines Customer Unit P.O. Box 3016 Utica, NY 13504-3016	(800) 638-6420
Voluntary Accident Insurance Benefit Conversion *First 30 days	Life Insurance Company of North America (LINA) 1601 Chestnut Street Philadelphia PA 19192	(800) 238-2125
Long-Term Care Insurance Plan	MetLife Long-Term Care 57 Greens Farms Road Westport, CT 06880	800-308-0179
Supplemental Retiree Medical Insurance Claims	Healthfirst TPA Claims: P.O. Box 130217 Tyler, TX 75713-0217	(800) 711-7083 http://hftpa.com customerservice@hftpa.com
AA Retiree Dental Insurance	MetLife Dental P.O. Box 981282 El Paso, TX 79998-1282	(866) 838-1072 http://mybenefits.metlife.com/dental@metnotices.com
Benefit Services of America (AA Credit Union Dental Club)	2600 Maitland Center Pkwy. Suite 350 Maitland, FL 32751	(866) 838-1763 http://benefitservices.com info@benefitservices.com
Vision Insurance	EyeMed Vision Care	(844) 714-5678 http://eyemedvisioncare.com/American

Added Benefits: MetLife Legal Plan, Liberty Mutual, Farmers GroupSelect and Travelers Home & Auto, Lifelock Identity Theft Protection, Nationwide Veterinary Pet Insurance (VPI), The Hartford Group Accident Insurance, The Hartford Critical Illness Insurance, Carrington Discount Dental Plan, The Hartford Hospital Indemnity	https://www.aaaddedbenefits.com	(855) 550-0706
Airline Retiree Medigap VEBA (post 65)	Airline Retiree Benefit Plan Service Center c/o Gilsbar, LLC P.O. Box 998 Covington, LA 70434-0998	(844) 413-1989 http://gilsbar.com/medicareoptionsus
Via Benefits Insurance/Medicare Advisors	1350 N. Glenville Dr. Richardson, TX 75081	(844) 287-9947 – Pre 65 Retirees (844) 686-0483 – Post 65 Retirees http://my.viabenefits.com/americanairlines

Miscellaneous		
Employee Benefits Committee – Information about appeals	PBAC American Airlines MD 5134-HDQ1 P.O. Box 619616 DFW Airport, TX 75261-9616	(682) 278-4734
Pension Benefit Guaranty Corp. - PBGC (LUS Flight Attendants)	PO Box 151750 Alexandria, VA 22315-1750	(800) 400-7242 FAX (202) 326-4047 http://pbqc.gov
401k Administration	Fidelity Brokerage Services Attn: American Airlines 401k Plan 900 Salem Street Smithfield, RI 02917	(800) 354-3412 http://www.netbenefits.com/aa my401k@aa.com
Charity/Philanthropic	Wings Foundation	http://wingsfoundation.com
Employment Verification	Equifax Verification Services 11432 Lackland St. Louis, MO 63146	(800) 367-2884 http://theworknumber.com code 10104
Retired Stewardesses	Kiwi Club	http://thekiwiclub.org
jetnet/Retiree Website Help Desk		(888) 207-2607 (866) 523-5333 #3
AA Retiree Travel Service Center	Travel issues	(844) 543-5747

ENJOY YOUR RETIREMENT!

Good Slide!